SOUTH DAKOTA HOUSING for the HOMELESS CONSORTIUM

Policing & Partnerships: How I Learned to Stop Worrying and Love the Rubric

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Who am I?

Program Director at Pathways Shelter in Yankton (2015-2022)

- Agency lead for state and federal funding
- Case management and advocacy
- Agency rep to SD Continuum of Care

Joined South Dakota Housing as Continuum of Care

- Manage Statewide Consortium of homeless response stakeholders
- CoC Lead and Collaborative Applicant
- SDH also serves as HMIS Lead, CES Lead and is ESG Recipient for the state
  - SD-500 is 4 FTE's for these lead positions and 1.5 FTE's for the statewide phone access point for Coordinated Entry.

- FY24 funding is 9 organizations operating 13 projects totaling $3.2m

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Project Monitoring

The goal is at least once every 2 years to visit all projects on-site. New Grantees monitored 2-3 months into project start.

Balancing act between federal requirements, SD-500 expectations and community needs/politics

Provide each with a short data presentation on their trends

- Leaves/stayers
- Data quality
- Positive exits, noncompliance exits
- Spending trends.

Risk-Based Monitoring Decisions

Projects are very likely to be selected for monitoring if they:

- Were in Tier 2 during the previous competition
- Had concerns/findings the previous year
- Returned funds or have low utilization
- Have had significant staff turnover.

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Monitoring

At the start of every year the PRC approves:

- **Monitoring Policy**
  - Defines scope
  - Outlines Process
- **Rubric**
  - Project Review
    - Operations and Policies
    - HMIS (Privacy & Consent)
    - Financial
    - Housing First
    - CES
  - Client Review
    - Eligibility and all other necessary documentation

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Ranking

After NOFO Review the PRC approves:

- **Competition Policy**
  - Consortium priorities and competition policies
  - Deadlines
- **Rating and Ranking Tool (200 total points available)**
  - CoC Participation - 10%
  - Program Type – 7.5%
  - CES – 10%
  - HMIS Data Quality – 15%
  - Funds Expended – 7.5%
  - Management (APRs, Findings) – 10%
  - **Performance – 40%**
- Up to negative 30 points possible in "disincentive categories"

Rating and Ranking Rubric - Acuity

- Participant Acuity - To what degree are our projects serving those most in need
  - PSH - points for serving more chronically homeless households (APR 26a)
  - RRH – Points for adults with mental or physical condition at start (APR 13.a2)
  - SSO – points for percentage of households served that received 5 or more services (HMIS Report)

Rating and Ranking Rubric - Exits

- **Participant Exits - To what degree are our projects placing people in or keeping them in permanent housing**
  - PSH – 25 points available for 90% or more.
    - Zero points for 75% or lower (APR 23c)
  - RRH – 25 points available for 90% or more.
    - Zero points for 67% or lower (APR 23c)
  - SSO – 25 points available for 40% or more.
    - Zero points for 10% or lower (APR 23c)

Rating and Ranking Rubric - Income

- **Participant Income Changes - To what degree are our projects assisting participants in obtaining and increasing earned and non-employment income? (19.a1 and 19.a2 respectively)**

PSH thresholds – Earned 8% | non-employment 50%

RRH thresholds – Earned 30% | non-employment 50%

SSO thresholds – total income 15%

Rating and Ranking Rubric – Health Insurance

To what degree are our projects assisting uninsured participants in obtaining health insurance coverage?

For all projected we find the number of entering participants who were uninsured, or data not collected and compared that number to exiting participants

If 20% or more of this cohort is still uninsured or DNC at exit the project receives zero points. If 5% or less are still uninsured at exit, project receives 10 points.

Costs per Permanent Housing Destination

What is the average cost per positive housing exit each project is able to effect?

Permanent destinations exits and housed stayers are divided by annual budget. For SSO projects we included exits to ES and TH destinations.

A ranked list is created with the top project receiving 10 points, then 9 points for 2nd project etc.

Name	Type	Permanent / Positive Destinations	Housed Stayer	Awarded Budget	Combined	Rank
Project A	PSH	24	59	$ 72,186	$ 869.71	1
Project E	RRH	131	236	$ 652,160	$ 1,777.00	2
Project D	PSH	3	6	$ 42,173	$ 4,685.89	3
Project C	PSH	1	44	$ 310,370	$ 6,897.11	4
Project B	PSH	0	20	$ 152,957	$ 7,647.85	5
Project F	YHDP TH-RRH	1	23	$ 644,991	$ 26,874.63	6
Project I	YHDP TH	2	4	$ 244,192	$ 40,698.67	7
Project J	YHDP Drop In	3	0	$ 699,500	$ 233,166.67	8
Project H	YHDP Drop In	1	0	$ 324,000	$ 324,000.00	9
Project G	YHDP Street Outreach	1	0	$ 339,000	$ 339,000.00	10

What next?

- My "wish lists" tend to outpace my viable "to do lists"
  - Focusing on small improvements over time
- Greater monitoring and performance transparency
  - Quarterly publications of project performance combined with narrative-focused successes stories and growths
  - Showcase challenges and hardships for programs
  - Increase understanding of local competition scoring and solicit more applications in a cycle.

Housingforthehomeless.org

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