



UnitedHealthcare Housing and Health

August 2023

United
Healthcare

Why Partner?

Continuums of care (COCs) and managed care organizations (MCOs) share common missions, goals and philosophies

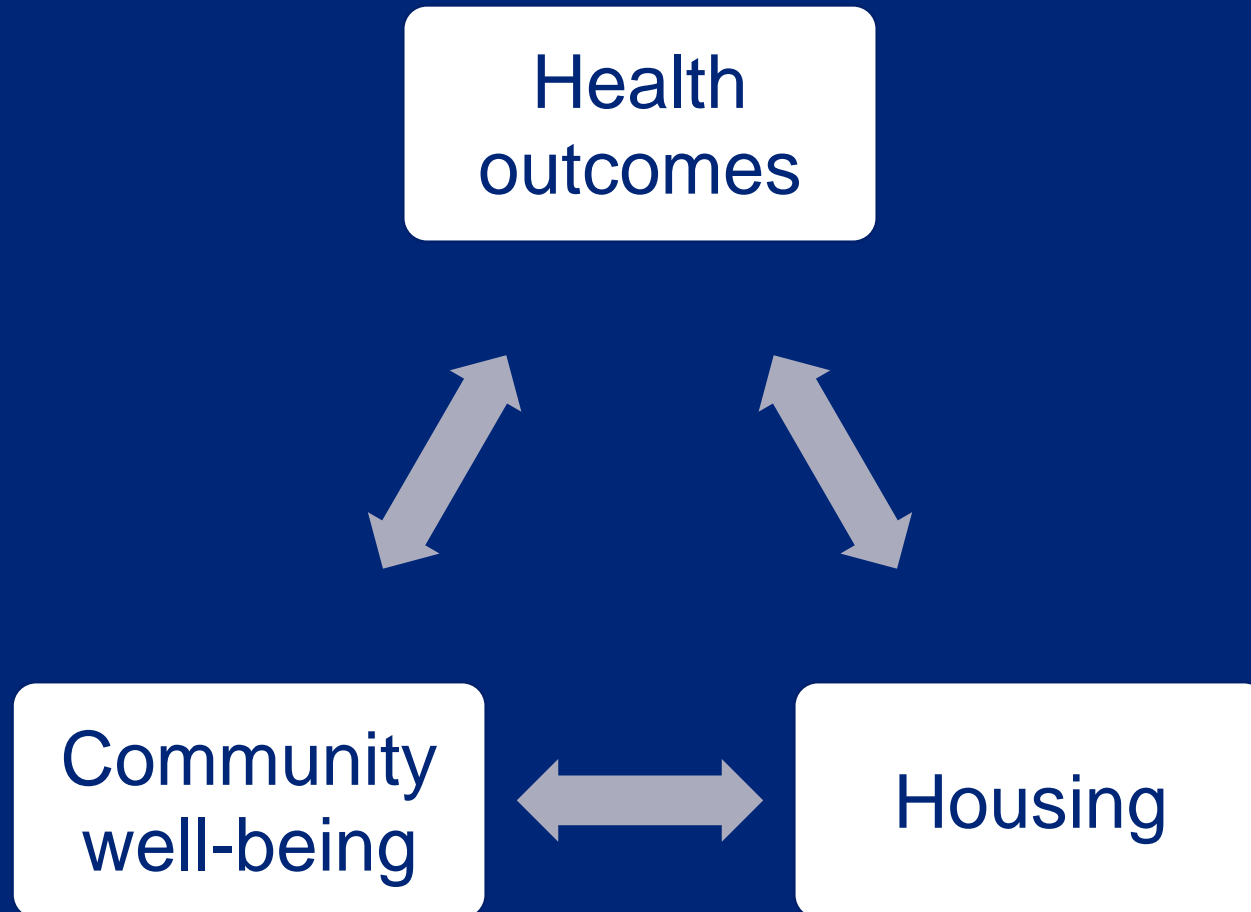


Connecting
you to
better
health

United
Healthcare



Aligned missions and collective benefit



How to Partner

Step 1: Identify shared interest

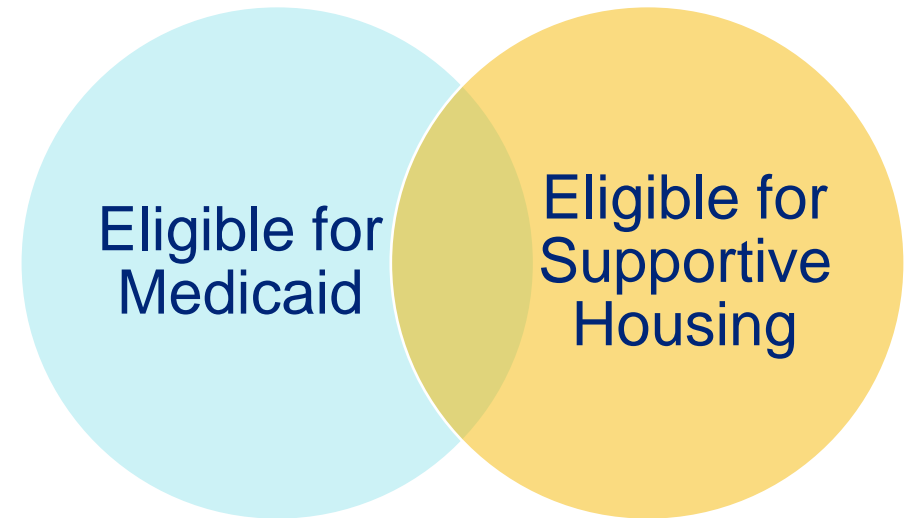
- Determine target population for coordination (high medical acuity, high BH/SUD acuity, single adults, families, criminal justice involved, etc.)
- Collect information about participants' Medicaid plan

Step 2: Determine data share processes

- Ensure HIPAA compliant exchange of data to identify and coordinate care for individuals and families receiving assistance

Step 3: Define roles & expectations

- Ensure members receive the behavioral and primary health and wrap-around supports they need



Collective Benefits of COC & MCO Partnerships



Ability to identify shared population of individuals and families.



Provide care and case coordination to maximize access to & utilization of covered benefits.



Ensure people served by the COC are connected to the primary & behavioral health care they need.



Improved overall health & housing stability for community members.



Sharing of outcomes for purposes of informing program design as well as advocacy.





Thank you.