



CALIFORNIA DEPARTMENT OF HOUSING AND COMMUNITY DEVELOPMENT

- **Job Title:** Information Technology Specialist
- **Working Title:** Infrastructure Support Specialist
- **Salary:** \$5,815.00- \$9,408.00 per month
- **Final Filing Date:** 08/09/21
- **Work Type/Schedule:** Permanent, Full time
- **Location:** Sacramento County

Description:

Under general direction of the Information Technology Manager I, the Infrastructure Support Specialist will provide services which encompass the IT domain of System Engineering and is responsible for complex architecture, design, configuration, operation, and maintenance of IT infrastructure systems, and may act as a lead on projects involving the management and optimization of the entire computing infrastructure – processing, storage, and network resources.

Desirable Qualifications:

- Experience in IT infrastructure operations supporting a large enterprise organization consisting of client/server computer systems.
- Experience supporting a large enterprise network managing network devices, protocols, troubleshooting, and use of monitoring tools.
- Experience supporting Windows and Linux operating server systems both on physical and virtual platforms including Hyper-V and MS Azure.
- Experience in maintaining the integrity and security of the network to ensure it is not compromised.
- Expert ability to utilize MS Office software especially Word (procedures & reports), Excel (Network Data & tables), and Visio (Network Topology & Data flow diagrams).
- Experience in maintaining the IT hardware and software standards, Network security, password standards and procedures, and the use of technical tools that will inhibit the unauthorized modifications of the Department's files and data.
- Experience in diagnosing complex issues in computers, peripheral equipment and software Ability to prepare network policies and procedures related to LAN/WAN usage as needed.
- Identify problem areas and implement solutions to resolve them.
- Oversee planning, design, implementation, and operation of servers, infrastructure projects and participate in the specification of business requirements and implementation plans.

- Evaluate, implement, and administer highly available infrastructure for servers and web services. Provide operational support and experience with managing physical and virtualized infrastructures.
- Secure server systems by establishing and enforcing policies; defining and monitoring access
- Possess multi-tasking with excellent time management skills in order to effectively complete multiple concurrent assignments and projects
- Provide infrastructure design, implementation planning, deployment support, software strategy, system troubleshooting, performance engineering and optimization, maintenance strategy.
- Possess the acumen, aptitude, and desire to assimilate and implement new technologies.
- Ability to provide technical assistance, knowledge transfer and collaboration efforts
- Drive requirements and technical due-diligence and infrastructure design.
- Must be team player and willing to take initiative as well as the ability to work independently.

Please click [HERE](#) to apply.